

MEMORANDUM

Agenda Item No. 11(A)(25)

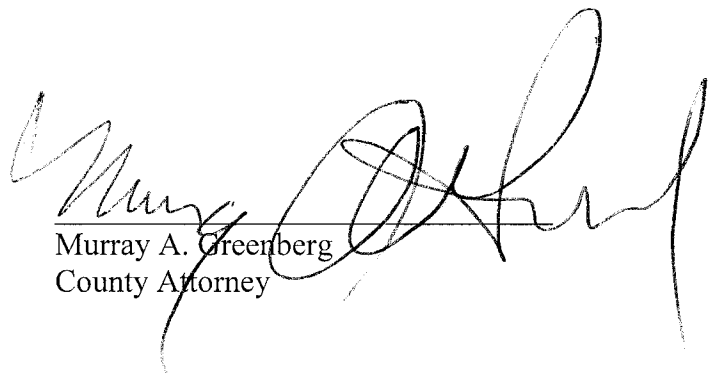
TO: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

DATE: June 5, 2007

FROM: Murray A. Greenberg
County Attorney

SUBJECT: Resolution directing County
Manager to review feasibility
of using 311 to receive
complaints regarding taxicabs

The accompanying resolution was prepared and placed on the agenda at the request of
Chairman Bruno A. Barreiro.



Murray A. Greenberg
County Attorney

MAG/bw



MEMORANDUM

(Revised)

TO: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

DATE: June 5, 2007

FROM: Murray A. Greenberg
County Attorney

A handwritten signature in black ink, appearing to read "Murray A. Greenberg", is written over the printed name of the County Attorney.

SUBJECT: Agenda Item No. 11(A)(25)

Please note any items checked.

- ☐ "4-Day Rule" ("3-Day Rule" for committees) applicable if raised
- ☐ 6 weeks required between first reading and public hearing
- ☐ 4 weeks notification to municipal officials required prior to public hearing
- ☐ Decreases revenues or increases expenditures without balancing budget
- ☐ Budget required
- ☐ Statement of fiscal impact required
- ☐ Bid waiver requiring County Manager's written recommendation
- ☐ Ordinance creating a new board requires detailed County Manager's report for public hearing
- ☐ Housekeeping item (no policy decision required)
- ☐ No committee review

Approved _____ Mayor
Veto _____
Override _____

Agenda Item No. 11(A)(25)
6-5-07

RESOLUTION NO. _____

**RESOLUTION DIRECTING THE COUNTY MANAGER TO
REVIEW THE FEASIBILITY OF USING 311 TO RECEIVE
COMPLAINTS REGARDING TAXICABS**

WHEREAS, Miami-Dade County government has established the 311 number and call center to give the public convenient access to its county and city governments to obtain information, make requests for services, and report problems; and

WHEREAS, Miami-Dade County regulates the taxicabs in the incorporated and unincorporated areas of the County; and

WHEREAS, allowing consumers to telephone 311 to report problems with taxicabs will offer a convenience to citizens and visitors while making Miami-Dade County's regulation of taxicabs more efficient and effective; and

WHEREAS, a similar program was established in the City of Chicago and has been well-received by consumers,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that the County Manager is directed to report to the full Board of the County Commissioners not later than 90 days from the date of this resolution on the feasibility of using 311 to receive and process complaints regarding taxicabs.

The foregoing resolution was sponsored by Chairman Bruno A. Barreiro and offered by
Commissioner _____, who moved its adoption. The motion was seconded by
Commissioner _____ and upon being put to a vote, the vote was as follows:

Bruno A. Barreiro, Chairman	
Barbara J. Jordan, Vice-Chairwoman	
Jose "Pepe" Diaz	Audrey M. Edmonson
Carlos A. Gimenez	Sally A. Heyman
Joe A. Martinez	Dennis C. Moss
Dorrin D. Rolle	Natacha Seijas
Katy Sorenson	Rebeca Sosa
Sen. Javier D. Souto	

The Chairman thereupon declared the resolution duly passed and adopted this 5th day of
June, 2007. This resolution shall become effective ten (10) days after the date of its adoption
unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this
Board.

MIAMI-DADE COUNTY, FLORIDA
BY ITS BOARD OF
COUNTY COMMISSIONERS

HARVEY RUVIN, CLERK

By: _____
Deputy Clerk

Approved by County Attorney as
to form and legal sufficiency.

TWL

Thomas W. Logue